



QUALITY POLICY

Attachment n.4 at MQ
ED.4 REV.02 19/03/2024

VEZZANI S.p.A. operates in the field of hydraulically driven machines, in the heavy machinery niche, of which it has become the largest Italian manufacturer, a recognized brand worldwide. To date, Vezzani is the world leader in the number of units sold in the supply of large equipment.

The Management of VEZZANI S.p.A. has recognized the need to develop and maintain a Quality Management System (QMS) applicable to all activities performed and products/services placed on the market. Maintenance of ISO 9001 certification is the result of an activity that involves the entire Company in a continuous process of surveillance and continuous improvement to achieve customer satisfaction by taking into account the needs and expectations of the "stakeholders" relevant to the QMS and the significant internal and external factors of the business environment.

The market surveillance and the result of the implementation of procedures for the control of business processes has highlighted the importance assumed by "Quality", both in terms of objective quality and quality perceived by the Customer, for the consolidation and expansion of the market share held by VEZZANI S.p.A. both in the field of the supply of new plants and in the equally competitive and important field of the supply of spare parts and overhauls the success of the business proposal passes through the expansion of the knowledge of the Customer's needs, the compliance with the mandatory requirements applicable to the product, the improvement of the performance of the products, the reduction of the time and cost of implementation, the deepening of the analysis for the reduction of inefficiencies by applying the "risk based thinking" methodology proposed by ISO 9001:2015 applied to all business processes.

Our values and success factors are:

- Delivering what we promise
- Innovating the market through continuous investment in research and product development and registration of some patents
- Provide products having the highest reliability resulting from the best quality of materials, components, and experience of our personnel
- To provide products having the lowest maintenance cost and the highest productivity
- Being highly diversified geographically with an established presence in more than 50 countries
- Have a cohesive, motivated and experienced management team
- Ensure a high level of customization
- Maintain total control over the production cycle
- Provide technologically advanced 24/7 after-sales services such as telediagnosics and continuous equipment monitoring, remote visual assistance.

In addition to these objectives, there is the very important action aimed at reducing accidents but above all at preventing the onset of risk situations, which, given the nature of the machinery supplied by Vezzani, always takes on the connotations of high risk, either because of its size or because of the masses of the parts being handled.

This Policy will be translated into Improvement Plans involving the various levels and functions of the company. Achieving these goals is the purpose of the Quality Policy made by Vezzani and is also the purpose of the activities of the Quality Management System that VEZZANI S.p.A. has given itself.

The QMS accompanies and complements the company's other management tools for the achievement of an increasingly higher added value of the activities and processes involved.

In order to ensure the activation, development and maintenance of the QMS, the Management of VEZZANI S.p.A. is committed to creating suitable organizational and relational conditions in the company. It also undertakes to disseminate and make understood by all personnel working on its behalf the importance of the contents of the Quality Policy as well as make it available to "interested parties" through publication on the website.

The requirements and methods of implementation of the activities described in the QMS of VEZZANI S.p.A. require full compliance by the personnel assigned to the activities in question within the scope of their respective competencies and responsibilities.

**CEO
GABRIELE MERLO**